

Infection Prevention Measures

To protect the health and safety of employees and their families as well as customers, Takara Leben established and is implementing COVID-19 response policies with the Crisis Management Committee playing a central role. Employees are made aware of the response procedures in the case of a cold, illness, or positive PCR test, and in cases where infection of an employee was confirmed, rules on reporting to the head of the employee's department and the health center with jurisdiction and on prohibiting the employee from reporting to work until fully recovered are comprehensively enforced. In addition, strict rules were established regarding PCR testing and other matters for cases where an employee of a trading partner becomes infected. Basic policies on measures to be taken in offices where an infected individual works were clarified.

Show Rooms Customer Contact Systems During the COVID-19 Pandemic

In order to provide customers with peace of mind, Takara Leben takes measures to prevent the spread of infections at show rooms. Inter-personal contact is reduced by setting limits on the number of customers and groups of customers. Other basic anti-infection measures are rigorously enforced including the wearing of masks and gloves, regular ventilation, and disinfection of supplies. We also encourage the use of IT tools and online sales negotiations to provide adequate information to customers who are voluntarily limiting their outings, enabling them to investigate the purchase of a condominium.



Teleworking Encouraged

We encourage employees to engage in telework and make use of flextime systems in order to mitigate the risk of infection while commuting. In March 2020, when COVID-19 infections were spreading, all employees (non-managerial) were made eligible for flextime work. In addition, from April 7 to May 25, 2020, when a declaration of state of emergency was in effect, in principle, all employees who were able to do so worked from home.

COVID-19 Countermeasures at the 48th Ordinary General Meeting of Shareholders

The 48th Ordinary General Meeting of Shareholders was held in June 2020 with COVID-19 infection prevention measures implemented to the greatest extent possible. At the meeting venue, the number of seats was reduced and spacing was increased. In addition, efforts were made to proceed through the agenda in a short time. Takara Leben officers and operating staff wore masks at the meeting, and all attending shareholders were requested to undergo a temperature check, wear a mask, and use sanitizer, and shareholders cooperated with these measures.



COVID-19 Countermeasures in Condominium Management

Leben Community is taking measures to reduce opportunities for contact in condominium management operations. Participation in management association meetings and general meetings is kept to the minimum necessary, and efforts are made to reduce meeting times by distributing materials and collecting opinions and questions in advance. We are also actively holding online meetings in response to customer requests. Various measures are implemented in day-to-day operations with the consent of customers including changing greetings from spoken to gestures, encouraging residents to discuss management issues with building managers through the window of the management office, and conducting inspections using methods that do not require entry to residences.

New Lifestyles for Making It Through the COVID-19 Pandemic

Leben Community issues the Smilax quarterly, which includes ideas and useful information for leading a more comfortable life every day. The 50th issue, released in October 2020, provided useful information on measures to prevent infection such as disinfection methods using household cleaners, ideas to prevent dispersion of the virus, and conduct in common areas.



COVID-19 Countermeasures at My Reha

At My Reha, a senior daycare service specializing in rehabilitation, COVID-19 countermeasures are rigorously implemented in accordance with information from the Ministry of Health, Labour and Welfare and local governments. Facility users are requested to wear masks, wash their hands, gargle, and use sanitizer, and their health status is checked (by measuring temperature and vital signs) while at the facility. Services are provided using sanitized equipment in spaces with constant ventilation. In addition, staff members are urged to reliably practice fundamental infection prevention measures and act cautiously. Furthermore, systems have been established in collaboration with local governments, regional comprehensive support centers (care managers), and sanitation experts to enable use with peace of mind. Training options that can be performed at home are provided to those clients who do not attend to avoid infection.



Support for the Smile Food Project

In conjunction with the spread of COVID-19, Takara Leben backs the Smile Food Project to support the healthcare workers who are regularly exposed to danger on the front lines of healthcare by providing nutritionally balanced and delicious food so that they can enjoy some brief moments of relaxation. From December 2020 to March 2021, prepared meals made by top chefs were sent along with letters to certain healthcare institutions in Tokyo, Kanagawa, Chiba, and Saitama to convey gratitude and encouragement.



Special Feature Runs in The Nikkei

Takara Leben was a sponsor of an urgent special feature entitled "Ganbare! Nippon no Iryo" that ran in The Nikkei newspaper from January to May 2021 to suggest measures that society should take to reduce burdens as much as possible while supporting those in medical fields who are struggling against COVID-19. A portion of the revenue from the advertisements was donated to the National Center for Global Health and Medicine, which provides advanced and specialized medical treatment, the Gavi, the Vaccine Alliance, which contributes to the promotion and development of vaccines, and the Coalition for Epidemic Preparedness Innovations (CEPI).

